

## Monthly report Activities of the Liaison Officers on IDP issues

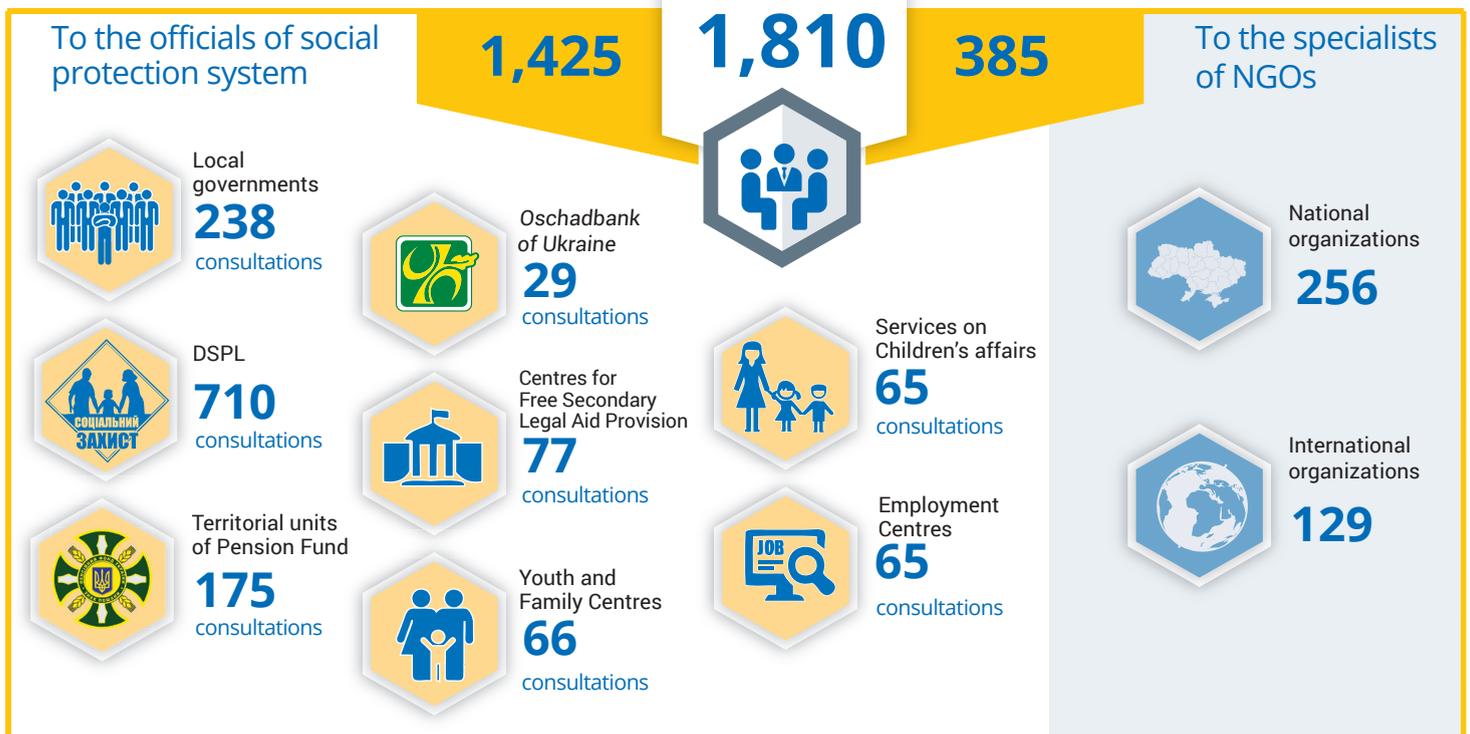
THE LIAISON  
OFFICERS (LOs)  
PROVIDED



2,674

SERVICES ON  
THE PROGRAMME

### The LOs provided consultations on social protection of IDPs



### LOs ORGANISED AND CONDUCTED



60 letters and explanations,  
expert conclusions



20 monitorings  
and analyses



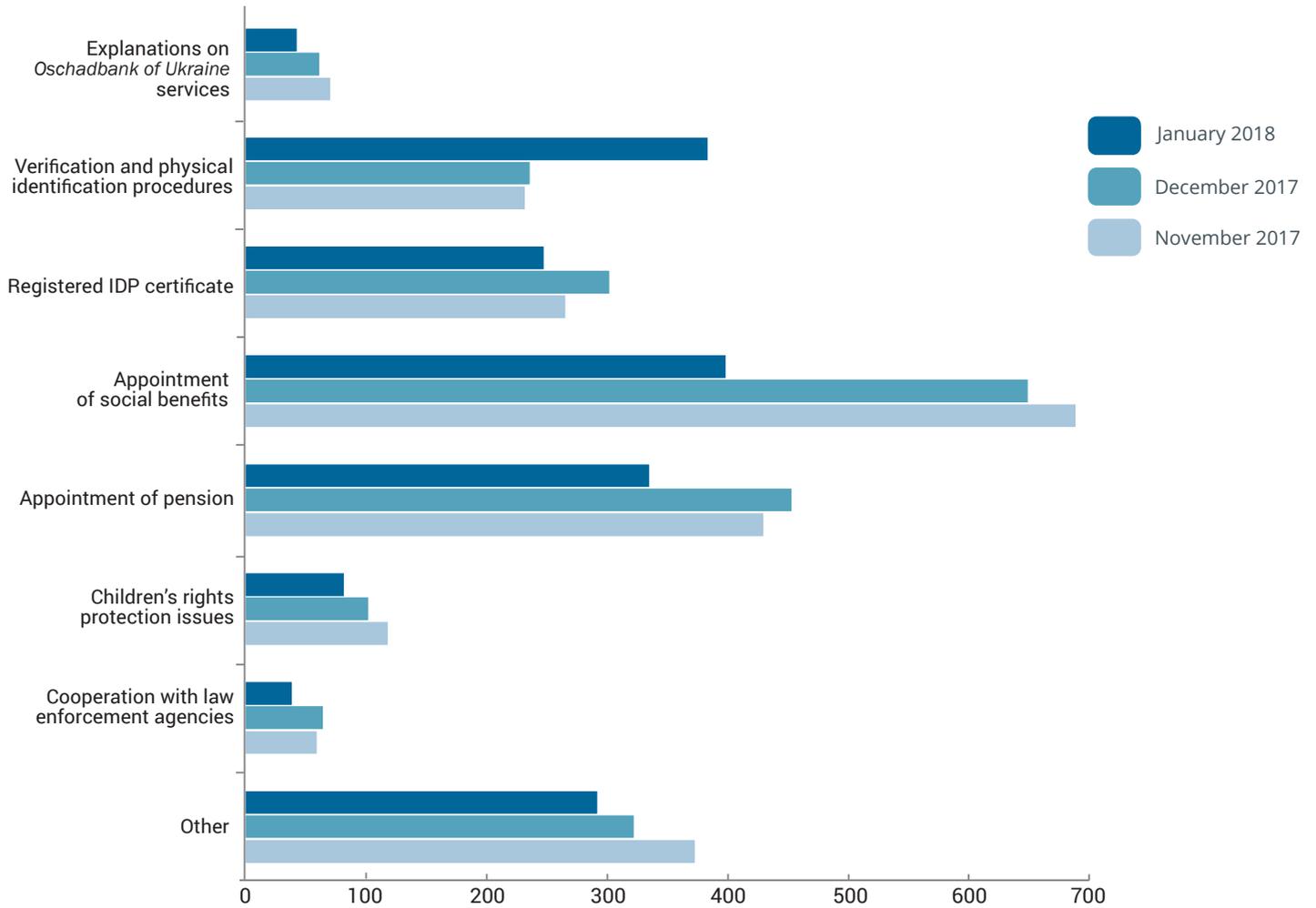
153 events  
among them



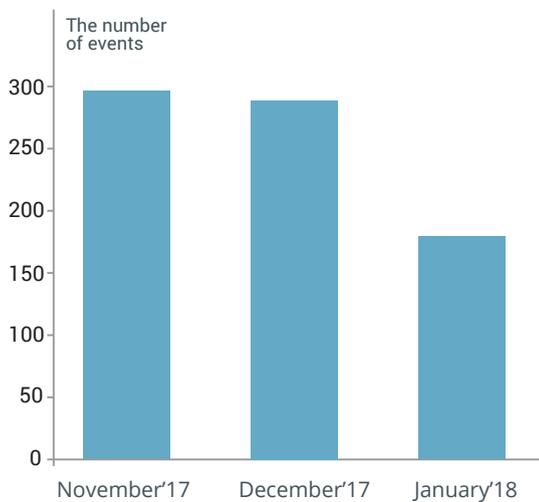
22 training events  
for 514 participants

## Consultations distribution by types of questions

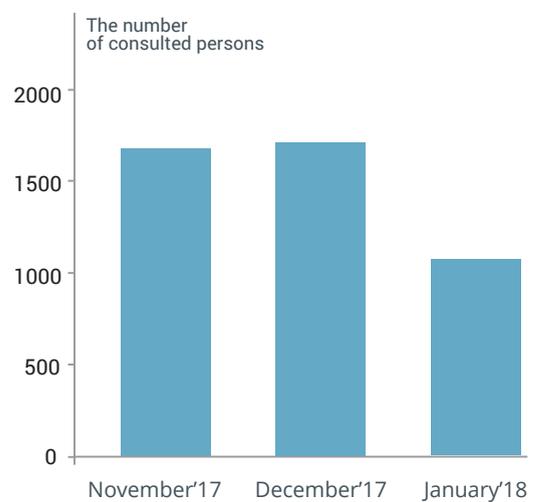
The number of provided consultations by LOs



## Events initiated/organized by LOs



## Appeals to LOs from Social Services





## THE PROGRAMME KEY RESULTS FOR THE REPORTING PERIOD

Liaison Officers (LOs) provided 2,674 services during the reporting period.

Programme experts cooperating with the Commissioner of the President of Ukraine for Rehabilitation initiated counselling for detainees released from captivity in the non-government controlled areas (NGCA). Legal advice is a part of the reintegration plan and post-detention support for former prisoners of war. The format and procedures for consultation meetings are agreed upon and coordinated by the specialists of the Commissioner's Office Team so that the assistance will be as effective as possible, and the risks to people socialization will be minimal. The urgent need is to develop legislation that will ensure the settlement of reintegration procedures for the released persons. The Programme experts have already started working on the relevant legislation document.

On January 24, the Programme together with Ministry of Temporarily Occupied Territories and IDP of Ukraine (MTOT) announced the results of the research on social cohesion and conflict sensitivity of local self-government and state bodies activity regarding relations between IDP and host community. Specifically, the data showed that the highest level of risk of conflict incidents in the communities was identified in the Kharkiv, Kherson and Donetsk oblasts. On the contrary, the communities of Lviv and Kyiv oblast have the lowest level of risk.

A coordinating meeting of the Programme took place on January 25-26 in Kyiv. The attendees covered LOs at the national and regional levels. During the meeting, the key issues and achievements of the Programme in the regions for the period of 2017 were discussed. The results of cooperation with the hotline of *Donbas SOS* were presented. Also, the NGO *Insight* held a presentation on the topic *LGBT community and their problems*.

On January 31, a coordinating seminar was held in Severodonetsk for the specialists of the Pension Funds of Ukraine (PFU) in Luhansk oblast upon an initiative of the UNHCR and organizational support of the Programme. The head of the Main Department of the (PFU) in the Luhansk oblast and the head of the Department of Social Protection and Labour in the Luhansk oblast also attended the seminar. Further trainings for the PFU employees are scheduled to take place next month in Zaporizhia, Kharkiv, and Sviatogorsk.

In January, LOs held 60 meetings with NGO representatives. During the reporting month, 14 cases were directed from the joint MTOT and *Donbas SOS* hotline, focusing mainly on retirement benefits and the transfer of pension cases. The LOs solved 6 cases, the remaining ones are under consideration. 8 cases were also solved in previous months.

Presentations of the anti-discriminatory game *IDP Adventure* in the regions are going on. In total, 4 presentations of the anti-discriminatory game were held in the Lviv and Ivano-Frankivsk oblasts for the reporting period. 42 persons participated in the presentations.

The media event was conducted on the Ukrainian Unity Day within the advocacy campaign of the Draft law No. 6692. MPs were sent 423 greeting cards with a statement concerning the need to support the draft law and other initiatives to safeguard the IDP and Ukrainian citizens' rights in the Donbas and Crimea.



## ANALYTICAL, MONITORING AND NORM-SETTING ACTIVITIES

During January 2018, the LOs conducted 20 monitorings and analyses. Specifically, the LO at the national level of the Ministry of Social Policy of Ukraine (MOSP) carried out the text analysis of the draft law No. 7163 prepared for the second reading. Monitoring was carried out for MOSP regarding the procedure of commissions' decisions registration under the DSPL to cancel IDP certificates. In addition, an analysis of the Cabinet of Ministers of Ukraine (CMU) draft resolution *On Amendments to the CMU resolutions dated September 24, 2008 No.866 and April 05, 2017 No. 268* was carried out and a memorandum on its results was prepared addressed to the Minister of Social Policy.

The MTOT LO at the national level assisted in collecting information to fill the property register in the NGCA. The LO also coordinated the process of communication between the released detainees and MTOT regarding their passportization; set up the process of cooperation between the MTOT and MOSP on the pension payment for IDPs; organized meetings between representatives of two ministries and the UNHCR together with the United Nations Monitoring Mission.

The LO at the national level to the MOSP took part in the amendments development to the CMU resolution No. 505 and prepared a number of clarifications to the legislation. A draft explanation of the actions after receiving information from the Ministry of Finance regarding the IDP verification was also developed for the MOSP. An analytical note is written on the legal regulation of overpayment charges arising due to the fact that IDP are absent quite long at the place of receiving social benefits, stay in the NGCA (more than 90 days) and inform the DSPL about the absence untimely (more than half a year).



## EDUCATION AND INFORMATION PROGRAMMES

For the reporting period the LOs provided explanations, letters and experts conclusions on the reinstatement of the IDP' violated rights and on the proper application of the law norms on the IDP social protection. 60 issue papers were developed.

The LOs also organized or participated as trainers in 22 educative meetings with trainings elements regarding the experience sharing (trainings, lectures, seminars, workshops). In total, 514 specialists (64% are women) participated in such educative meetings. In January, the total number of events involving LOs is 153.



## MEDIA SUPPORT OF THE ACTIVITY

10 printed references to LOs and the Programme, 2 stories, 2 TV broadcasts and 2 radio broadcasts with their participation were in January. In addition, the LOs provided 2 comments, participated in 2 round tables, 1 press conference and 3 other media events.